



Telekenex Cisco Hosted VoIP is a fully hosted and managed IP Telephony solution. With no upfront capital investment and one low monthly predictable payment, Telekenex will provide the services and support for all your telecommunications needs.

We will assume the maintenances and risks associated with the operation of your communications infrastructure so you can focus on your business! Our goal is to build a long term business relationship with our customers.

Our fully managed Cisco Hosted VoIP includes: Cisco Routing, Cisco POE Switching, Cisco IP Phones, UPS, Access to Local and Long Distance, End User Command Center, Outlook Integration, and Administration Reporting.

### Benefits at a glance...

- ✓ Preservation of cash with no up-front capital investment.
- ✓ Monthly predictable operating expenses.
- ✓ One vendor with complete connectivity service offering.
- ✓ Robust private national network to support your company.
- ✓ Carrier-class reliability with guaranteed voice quality.
- ✓ Protection of technology obsolescence.
- ✓ Full featured Cisco IP telephones.
- ✓ Private national footprint.



### Optional Value Added Services

Other services can be integrated with the Cisco Hosted VoIP to add more value to your business:

**Console Assistant** – A powerful presence management application that allows effective call handling with real time status of all your user's phone status.

**Call Recording** – A premiere business recording engine that accurately and easily records calls to improve customer and employee experience.

**Call Center** – An affordable solution ideal for small to mid-sized call centers to improve customer satisfaction and employee productivity.

**Connectivity** – A reliable, scalable and secure connection for your bandwidth needs. Options range from Internet Access, SIP Trunking to Managed Ethernet. Companies with multiple sites can be connected via private secure MPLS deployment.

